## Upgrade Ordering, Purchase and Installation

## 1. Booking your upgrade:

Book your upgrade easily and at your convenience using our online upgrade application form, at: www.office.otzar.org/updateform. The payment must be made by credit-card.

## 2. Installing the Upgrade on Your Disk:

After the order and payment have been processed, you must bring your hard-drive to one of the drop-off locations that is most convenient for you They will copy and setup the new version (it is also possible to exchange a corrupted disk, for customers with version 19.0 and above, according to the pricelist).

## Installation procedure:

Process Duration: Up to 2 days.

When your hard-drive is ready, we will update you via SMS / email.